

JOB OVERVIEW

JOB TITLE	Service Technician
DEPARTMENT	Sales
LOCATION	Atlanta, GA
REPORTS TO	Director of Operations

GENERAL JOB DESCRIPTION

A Service Technician main responsibility is to perform trailer and reefer repairs. In addition, this role will repair basic care and maintenance, including changing oil, and checking fluid levels. Perform repairs to manufacturer and customer specifications. Explain automotive and trailer problems and repairs to clients.

DUTIES & RESPONSIBILITIES

- Correctly learn computer system to be able to pull PM schedules and maintenance histories and keeping track of your time.
- Write up detailed work orders.
- Order, stock and maintain parts.
- Keep up with new industry refrigeration technology and remote monitoring reefer telematics.
- Repair and maintain container refrigerator products of all makes and models.
- General trailer and reefer repairs as needed.
- Other duties as assigned.

EDUCATION & TRAINING

- High school diploma or GED

KNOWLEDGE & EXPERIENCE

- Diagnostics, electrical
- Experience with reefer units, Carrier, and Thermo King
- 608 Refrigerant Certification
- Must have own general tools.
- Ability to work independently.
- Ability to communicate (written and verbal) effectively.
- Valid driver's license and must be insurable.

SKILLS & ABILITIES

- Ability to lift 100 pounds.
- Ability to move up to 250 pounds with
- Ability to stand up to 8 hours a day.
- Ability to obtain DOT medical card.

WORKING CONDITIONS

TRAVEL	Travel 75%
HOURS / SHIFTS	Monday- Friday 8-5. On call every other week. Must be available for after hour calls.
SALARY	Hourly position
BENEFITS	A&M Cold Storage provides benefits-eligible employees with a comprehensive benefits and perks package that goes well beyond the number you see in your paycheck. From sponsored medical, generous retirement plan and a great work life balance, A&M believes in rewarding its hard-working employees for their contributions toward the company's success.
OTHER	<p>Applicants must not now, or in the future, require sponsorship for an employment visa.</p> <p>Diversity has power. It is an investment in our present and our future. That is why we celebrate and respect the rich culture and differences of our employees, customers, business partners, and communities we serve.</p> <p>At A&M Cold Storage, employment decisions are made without regard to race, color, religion, national or ethnic origin, sex, sexual orientation, gender identity or expression, age, disability, protected veteran status or other characteristics protected by law.</p>

